

## **CABINET MEMBERS REPORT TO COUNCIL**

**9th July 2020**

**COUNCILLOR MRE EA NOCKOLDS  
CABINET MEMBER FOR CULTURE, HERITAGE & HEALTH**

For the period March to 29th June 2020

### **1 Progress on Portfolio Matters.**

I would like to take this opportunity and express my huge thanks to all of our staff who have worked in an efficient way supporting each other with the aim of providing much information and deliveries to our residents throughout west Norfolk who are vulnerable or shielding because of the COVID19 pandemic. Many of our staff, including staff from Alive West Norfolk have been redeployed to work with our Ask LILY team. The Team have contacted almost 10,000 residents via the telephone, often many times and 1500 home visits from our volunteers. Having Ask LILY in place has been a life saver particularly as many of our residents are aware of it, they trust it and have knowledge of our partners, who are local charities. Ask LILY have been able to provide bespoke responses to requests for help, such as arranging Click & Collect, advised them on local businesses/suppliers and utilised all of the support from our LILY partners as well having full information on the LILY web-site directory.

Our communications and partnership working with the QE Hospital over many years, firstly with Ask LILY and recently with District Discharge in conjunction with our Housing team, together with Careline and Care & Repair has also worked very well. The Housing Team has received referrals from the hospital staff on behalf of patients who are in need of adaptations before returning home. On discharge, patients receive a 'I'm Going Home' pack designed by our Housing team which provides information on adaptations and other support in the home which we can provide.

Creative Arts East have been working in our Borough, in Downham Market and Hunstanton, with their health campaign named, 'Our Day Out'. The team are working with families who are living with a member who suffers from Dementia. Before Covid 19 activities of music, dance and art were held in village halls. During lockdown families have been contacted via phone or email and Creative Arts East have been sending out wellbeing packs which included a CD to their place of residency.

Our Tourism officer has been in many conferences recently with Visit Norfolk, Visit East Of England and Visit Britain as we need to support our Tourism Industry in west Norfolk. Visit Britain has produced a scheme which has been officially launched ready for the opening up of much more of the Tourism

Industry. The scheme is known as "We're Good to Go". It is a self assessment programme which tourism businesses are expected to sign up to which should display to customers these places are safe, clean and secure to visit. 'Visit Britain' are also launching a "Know Before You Go" public information campaign which will sign post visitors to information and available services before travelling. Our Tourism Department are supporting and promoting these campaigns and working in partnership with 'Visit Norfolk'.

## **2 Forthcoming Activities and Developments.**

Discussions on arrangements have been held about future events in Kings Lynn and Hunstanton. As soon as Governments COVID restrictions are known for August, events will be considered especially the VJ Day celebrations.

The Cinema in the Corn Exchange is expected to be completed and handed over to Alive West Norfolk on 24th August. Once the sound and projection has been tested the Cinema will be ready for audiences late September or early October. Taking into account Social Distancing 25 seats can be occupied in each Cinema. AWN are cancelling all performances for October due to COVID restrictions. The majority of the shows are re-booking for 2021.

Both of our Cultural providers who we have signed a Service Level Agreement with, Creative Arts East, who manages our Local Cultural Education Partnership, 'PEACH' and the Lynn Museum have been communicating with the public via Social Media and articles in the local press and interviews on Radio Norfolk. For example Lynn Museum together with the Stories of Lynn, have included short films on different topics, such as making anglo-saxon brooches, producing on-line exhibitions and inviting viewers to vote for their favourite object or painting. In the local press Lynn Museum have been inviting readers to share their experiences about how they have coped in lockdown and which hobbies they have acquired or continued with. Following all risk assessments to ensure safety for staff and visitors, preparations are in hand for an early Autumn opening with a new attraction of an exhibition based on the life of Thomas Baines. Young people who are members of the Museum and Stories of Lynn 'Kick the Dust' project have been demonstrating their social media skills and informing the public on their project so far.

Creative Arts East and Festival Bridge have designed Creative Activity packages for children and young people who do not have computers at home. Therefore the packages will be delivered to their homes. Many schools are involved throughout Norfolk. It is funded through a grant from Arts Council East.

## **3 Meetings Attended and Meetings Scheduled**

Meetings attended either via Microsoft Teams, Zoom or email

TEAMS

Lorraine Gore Chief Executive

Duncan Hall Assistant Director

Martin Chisholm Assistant Director  
Phillip Eke Tourism Officer  
Health & Wellbeing Board District Councils Sub Committee  
Alive West Norfolk  
Norfolk Arts Forum  
Kings Lynn Towns Fund Board  
WN Community Transport  
Collusion Art group with Officers  
KL Internal Drainage Board  
VE & VJ Project celebrations  
Downham Market TC  
Hunstanton TC  
ZOOM meetings  
Cabinet  
Visit Norfolk Board  
KL Festival Board & AGM  
CPP, R&D & E&C Panels  
LGA Cultural/Tourism Discussion  
Creative Arts East  
Via email or telephone  
John Greenhalgh Assistant Director  
Claire Thompsett & Nathan Johnson Open Space & Grounds Maintenance  
Deputy CE QE Hospital Trust